

# CORE for Controllers

## How a Connected Payment System Can Help Controllers Save Time and Improve the Customer Payment Experience

When payment systems are siloed, fragmented, and disconnected, budget and finance teams at every organization—especially government agencies—are impacted greatly. These teams can find themselves lost in manual data updates, reconciliation tasks, managing budgets, and pulling reports.

### How disconnected payment systems impact controllers

#### 1 Increase Risk

Disconnected payment systems require too much manual data entry, increasing liability for compliance issues and errors.

#### 2 Create Duplicate Work

Disconnected payment systems create too much duplicate work between systems and opportunities for improper handling of PCI, putting the agency at risk.

#### 3 Wasted Time

Disconnected payment systems waste time pulling reports and working through manual reconciliation tasks across multiple departments.

### How connected payment systems impact controllers

- Reduce liability due to improper handling of PCI
- Improve revenue flow and increase collections
- Enable better reporting and granular reconciliation across multiple departments
- Control complexities due to manual data entry



See how CORE solutions can help your agency save your team time, deliver a better consumer billing experience, and modernize payment requests, processing, and all back-office tasks.



### AUTOMATED RECONCILIATION

Designed to centralize your revenue collections, CORE’s automatic reconciliation offers a modernized way to reconcile cash, bank, and credit card payments in a single view. No spreadsheets, paperwork, or outdated reports — just real-time transaction-level reconciliation reports to help you drive action for your business.



### AUTOMATIC AND RECURRING PAYMENT OPTIONS

With CORE’s automatic and recurring payment options, agencies can eliminate the need for paper invoices and the time spent processing those payments. Customers can select payment dates that work best for them and agencies can increase payment completion rates.



### eBILLING & PRESENTMENT SOLUTIONS

CORE’s e-billing and presentment payment solutions allow consumers to log in online to make a payment, view bill details, and review payment history. Guest payments can be made by searching for account or bill numbers, address, name, or other identifiers. Plus, real-time, comprehensive reports are available to the treasury team with granular transaction-level details, items/products, settlement details and summary, and more.



### TEXT-2-PAY

With Text-2-Pay, CORE offers agencies a safer, faster, and more convenient option for on-the-go payment requests via text. Plus, consumers can make their payment in the same, secure text thread that agencies request the payment.

## TRANSFORM YOUR PAYMENT EXPERIENCE



PCI-DSS Level-1 Compliant Platform



Anywhere, anytime, any device access



Actionable reporting and insights



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